Alcatel 4028 / 4029

www.alcatel.com

Handset

Adjust the tilt of the screen

■ **Indicator light**
- Flashing green: incoming call.
- Flashing orange: alarm.

Socket for connecting headphones or a Hands-free / Loudspeaker unit

Alphabetic keypad

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■ Audio keys

Hang-up key: to terminate a call.

Hands-free/Loudspeaker Key: to make or answer a call without lifting the receiver.
- Lit in hands-free mode or headset mode (short press).
- Flashing in loudspeaker mode (long press).

Intercom/Mute key
- During a conversation: press this key so that your correspondent can no longer hear you.
- Terminal idle: press this key to answer calls automatically without picking up the receiver.

To adjust the loudspeaker or handset volume up or down.

■ Extension unit

An extension unit can be fitted to your telephone. This provides additional keys which can be configured as function keys, line keys, call keys, etc.
To affix labels: push the holding strip of the unit backwards to you and lift it. Install the label under the keypad, in the housing designed for, and place the keypad back into position.

■ Display and display keys

Contains several lines and pages providing information on calls and the functions accessible via the 6 keys associated with the words on the screen.

↩ **Transfer icon:** pressing the key next to this icon allows you to program or change the transfer function.

🎧 **Headset connected.**   ⏰ **Appointment programmed.**

🔔 **Silent mode activated.**   🔒 **Telephone locked.**

✎ **Display keys:** pressing a display key activates the function shown associated with it on the screen.

■ Navigation

OK key: used to validate your choices and options while programming or configuring.

Left-right navigator: used to move from one page to another.

Up-down navigator: used to scroll through the content of a page.

Back/Exit key: to return to previous menu (short press) or return to first screen (long press) ; during a conversation, provides access to welcome screens (Menu, Info, ...) and to return to the conversation icon screens.

■ Welcome screens

Menu page: contains all functions and applications accessible via the keys associated with the words on the screen.
Perso page: contains call line keys (allowing supervision of calls) and programmable call keys.

Info page: contains information on the telephone and the status of its functions: name, telephone number, number of messages, activation of transfer function, appointment reminder, etc.

■ Call display

🔊 **Incoming call.**   👤 **Call in progress or outgoing call.**

🎵 **Call on hold*.**

If you get two calls at the same time, you can switch from one call to the other by pressing the display key associated with each call.

Left-right navigator: used to check calls.
OK key: used to answer the call checked.

■ Function keys and programmable keys

ℹ **Guide key:** used to obtain information on functions of the "menu" page and to program key of the "perso" page.

✉ **Messaging key to access various mail services:**
if the key flashes, a new voice message or a new text message has been received.

⏏ **"Redial" key:** to access the "Redial" function.

▱ **Programmable key (F1 and F2 keys):**
lit when the function associated with the key is activated.

The customization functions of the telephone are accessed from the **Menu** page.

Modifying your personal code

reach the "**menu**" page

Password → **follow informations displayed on the screen**

Lock / unlock your telephone

reach the "**menu**" page

Lock

depending the displayed informations, enter your password or confirm

→ **your telephone is locked/unlocked**

Adjusting the audio functions

reach the "**menu**" page

Settings — **My phone**

Ringing → **adjust ringing (melody, volume, mode,...) by following instructions displayed on the screen**

Adjusting screen brightness

reach the "**menu**" page

Settings — **My phone**

Contrast

increase or decrease the contrast

OR

Screen

adjust the contrast by consecutive presses

Using your telephone

Identify the terminal you are on `Info`

The number of your telephone is displayed on the "Info" page.

Access the **Info** page using the navigator.

Making a call

lift the receiver **OR** hands free **OR** programmed line key **OR** dial directly the number for your call

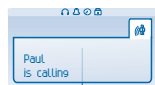💬 *To make an external call, dial the outside line access code before dialling your correspondent's number.*

Receiving a call

lift the receiver **OR** hands free **OR** press the key next to the **"incoming call"** icon

Redialling

→ last number redial

Make a call-back request to a busy number

the number you are calling is busy → ▪Callback → hang up
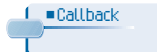
Voice message service

Consulting your voice mailbox

If the key flashes, a new voice message or a new text message has been received.

press the key next to **"consult voice or text message"** → follow informations displayed on the screen

Divert your calls to another number

Divert your calls to another number

press the key associated with the type of diversion required (immediate, if busy, if no reply etc.) → dial the destination number → press the ok key if programming is not automatically recorded

Diverting calls to your voice mailbox

press the key associated with **"divert to voice mailbox"** → press the ok key if programming is not automatically recorded

When you return, cancel all diversions

press the key next to **"cancel or deactivate the diversion"** → if necessary, confirm cancellation of the diversion

Directory

Using call by name

enter the first letters of the name → select the name from the displayed list → make the call

OR → OK → select the name from the displayed list → make the call

Program your call keys `Perso`

press a call key or a programmable key (f1 or f2), either directly or via the ⓘ key **OR** → follow informations displayed on the screen

Make calls via your programmed call keys `Perso`

access the **perso** page using the navigator → find the correspondent you want to call from the programmed call keys → call the chosen correspondent

During a conversation

Sending DTMF signals

During a conversation you sometimes have to send DTMF signals, such as with a voice server, an automated attendant or a remotely consulted answering machine. The function is automatically cancelled when you hang up.
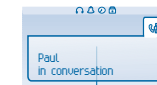
during a conversation → ▪MF code **OR** Send DTMF → to activate

Calling a second person during a conversation

During a conversation, to call a second person.

dial directly the number for your call **OR** New call → dial → the first call is on hold

Transferring a call

During a conversation, to transfer the call to another number:

number to be called → Transfer

Three-way conference

During a conversation, a second call is on hold.

▪Confer → three-way conference → cancel conference and return to first correspondent → hang up on all correspondent

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